

UCT REGISTRATION STUDENT GUIDE

FACULTY OF HUMANITIES
POSTGRADUATE
Blank Shopping Cart





INTRODUCTION

Welcome to the registration process!

To become a registered student at the University of Cape Town, please meticulously follow all the steps outlined in this Registration Activity Guide. Completing these steps is crucial for your successful registration.

This guide covers the Blank Shopping Cart (BSC) registration process for HUM PG studies.

The registration process relevant to you will be indicated by the Humanities Faculty Office. Ensure that you follow the appropriate registration method and complete all the required steps.

Upon completing all the steps, you will be able to generate a proof of registration.

If you encounter any difficulties accessing or navigating the PeopleSoft student page, or any other part of the registration process, please contact the SSS Student Support Helpdesk:

Email: sss-helpdesk@uct.ac.za Phone: +27 (0)21 650 5227

STEPS OVERVIEW

START	ACCESS "REGISTRATION ACTIVITY GUIDE"
1	INTRODUCTION
2	DECLARATION
3	ADDITIONAL INFORMATION
4	PERSONAL DETAILS
5	BIOGRAPHICAL DETAILS
6	CONTACT DETAILS
7	<u>ADDRESSES</u>
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9	COMMUNICATION PREFERENCES
10	PERSONAL & DEMOGRAPHIC INFO
11	<u>HOLDS</u>
12	MY COURSES
13	<u>VIEW MY CLASSES</u>
14	COMPLETE
END	PROOF OF REGISTRATION





Sign into PeopleSoft

Use the following link to access the PeopleSoft Student site: https://studentsonline.uct.ac.za/

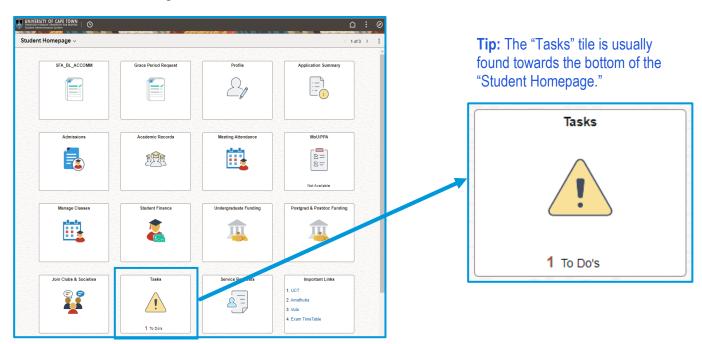
If you require assistance with resetting/updating your password, please contact the ICTS Help-desk or follow the link:

Email: icts-helpdesk@uct.ac.za
Phone: +27 (0)21 650 4500
Link: https://password.uct.ac.za/

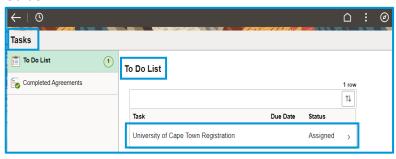


Access Activity Guide

On the Student Home Page, click on the Tasks tile



On the Tasks page To Do List, click on University of Cape Town Registration to open the Registration Activity Guide.





ACTIVITY GUIDE

The Registration Activity Guide consists of fourteen (14) sequential steps that must be completed to finalize your registration. Each step is essential and cannot be skipped.

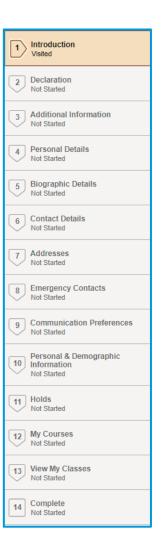
To become a registered student at UCT, you must successfully complete all steps.

NOTE:

- The Introduction section provides important information about the structure and
 use of this activity guide. It also includes details on where to seek academic and
 technical assistance and provides a link to the UCT Student Responsibility Policy
 page.
- The Privacy Statement highlights crucial information regarding the use of personal information and UCT's compliance with POPIA (Protection of Personal Information Act).
- The **Declaration** contains essential statements regarding your registration at UCT. It also emphasizes that all correspondence between you and the university will be conducted via your UCT email account.

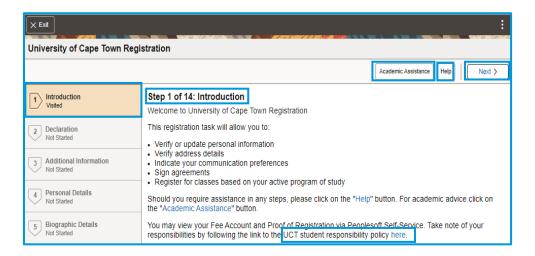
Additional information, when needed, is denoted with:





STEP 1: Introduction

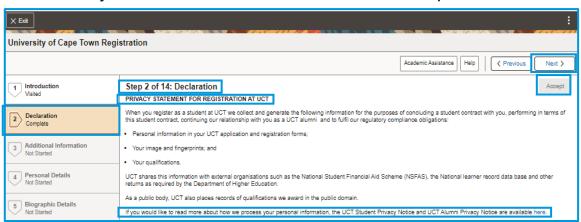
Read the Introduction and click Next to continue.





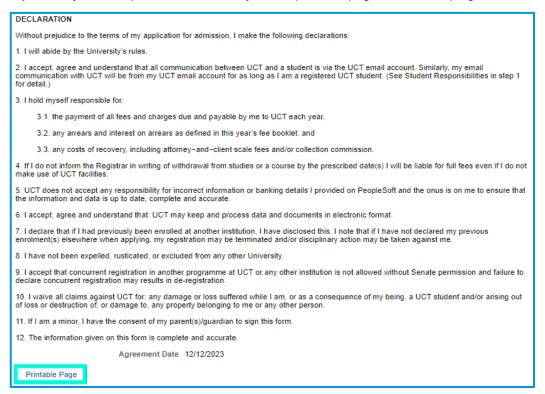
STEP 2: Declaration

Read the Privacy Statement and Declaration information and click Accept and Next to continue



The declaration has been expanded to include that all correspondence between UCT and a student is via the UCT email account. Similarly, all student email communication with UCT will be from their UCT email account

Tip: Once you "Accept" the Declaration, you can print this page for safe keeping.



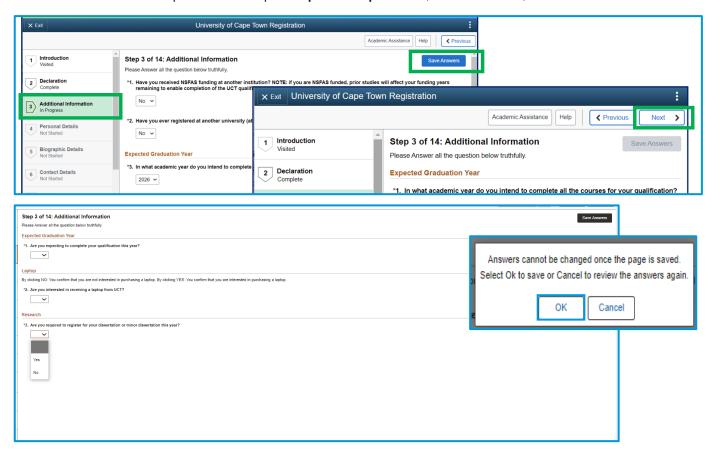


STEP 3: Additional Information

NOTE: Based on the student's cohort, the applicable Questions in the Additional Information step (Step 3) appears for completion. Complete the questions, Save Answers, and click Next

Not Requiring MoU/PPA - Questions

Additional information is required in this step. Complete the questions, Save Answers, and click Next to continue.



Note: Once you answered all questions, click Save Answers and follow the prompts to continue.

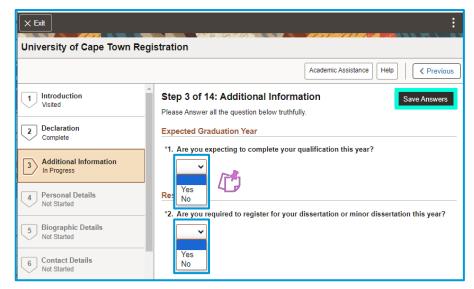
Once saved, click **Next** to continue to step 4.



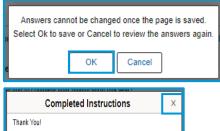


Requiring MoU/PPA - Questions

Additional information is required in this step. Complete the questions, Save Answers, and click Next to continue.



Note: Once you answered all questions, click Save Answers and follow the prompts to continue.



This question is only an indicator of whether you believe you will be finishing your qualification in full and graduating in the current year.

If you are in a programme/plan requiring a combination of coursework and a dissertation/ mini-dissertation to be completed, you need to complete the Research question.

Which option do you need to select?

- If you are only required to complete the coursework components in the current year, select "No".
- If you are only required to complete the dissertation component in the current year, select "Yes".

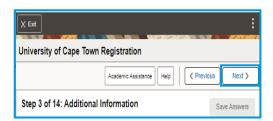
This option triggers the MoU/PPA task, which you are required to complete prior to Step 12 (Course Selection).

• If you are required to complete both the coursework and dissertation components in the current year, select "Yes".

This option triggers the MoU/PPA task, which you are required to complete prior to Step 12 (Course Selection).

NOTE: the MoU/PPA task will result in a hold on the record that will only be lifted once the MoU/PPA is in a 'Finalised' status.

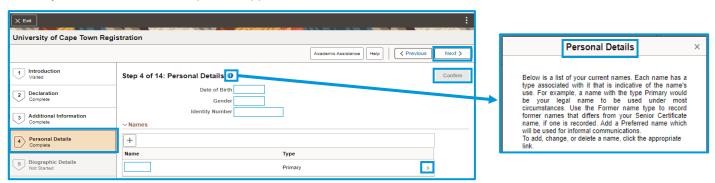
Once saved, click **Next** to continue to step 4.





STEP 4: Personal Details

Check your Personal Details, update if applicable, click Confirm and Next to continue.

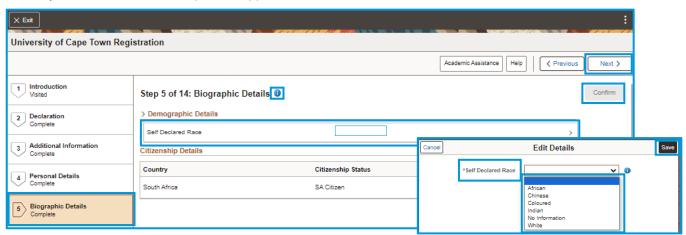


To add another "Name" item, click on the plus (+) icon.

To update/edit current "Name" details, click on the arrow (>) icon.

STEP 5: Biographical Details

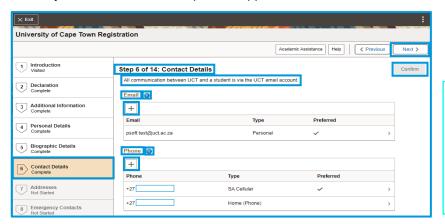
Check your Personal Details, update if applicable, click Confirm and Next to continue.



To update/edit current items under the "Demographic Details" option, click on the drop-down arrow (>) icon to open. Once open, click on the desired item's arrow (>) icon to make changes.

STEP 6: Contact Details

Check your Contact Details, update if applicable, click Confirm and Next to continue.



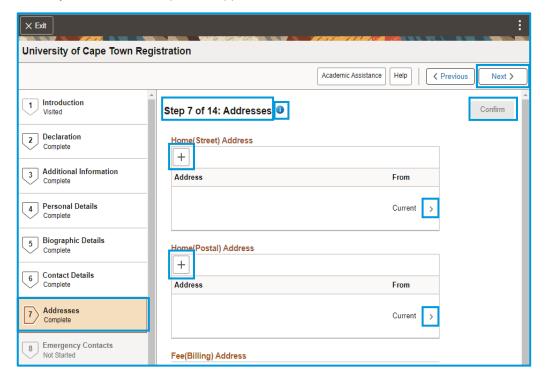
To edit/delete/update "Email" and "Phone" items, click on the arrow (>) icon next to the appropriate field.

To add "Email" and "Phone" items, click on the plus (+) icon under the appropriate field.



STEP 7: Addresses

Check your Addresses, update if applicable, click Confirm and Next to continue.

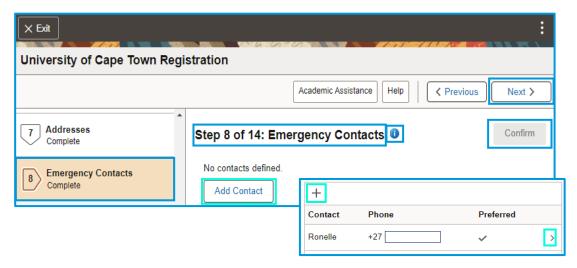


To edit/delete/update "Address" items, click on the arrow (>) icon next to the appropriate field.

To add "Address" items, click on the plus (+) icon under the appropriate field.

STEP 8: Emergency Contacts

Check your Emergency Contacts, update if applicable, click Confirm and Next to continue.



In case no emergency contact details are captured, click on Add Contact

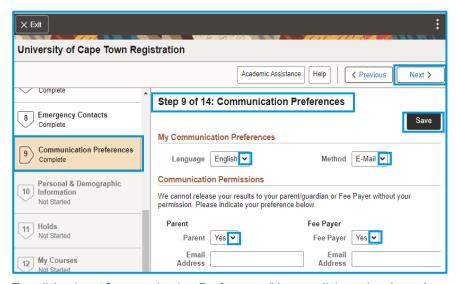
In case emergency contact details are captured, and you would like to add another, click on the plus (+) icon under the appropriate field.

To edit an emergency contact, click on the arrow (>) icon next to the appropriate field.



STEP 9: Communication Preferences

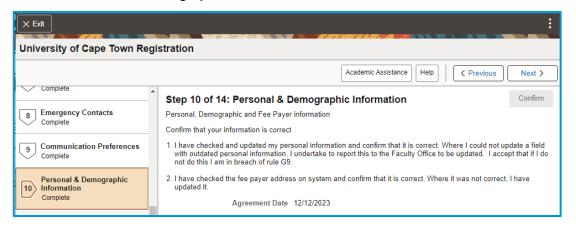
Check your Communication Preference, update if applicable, click Save and Next to continue



To edit/update "Communication Preferences" items, click on the **drop-down arrow** next to the appropriate field.

STEP 10: Personal & Demographic Information

Read the Personal & Demographics Information, click Confirm and Next to continue.



Service Requests

My Service Requests

Request Number Request Type

Create New Request

Alungile Xulu My Service Requests

E Q



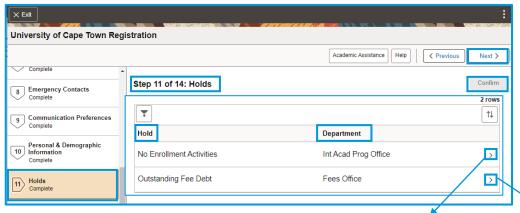
STEP 11: Holds

A "hold" or "Service Indicator" is placed on a student's record in cases where specific items need to be resolved by you (the student) prior to selecting your courses for registration. As an example, this could include "Holds" on outstanding fee payments to be made.

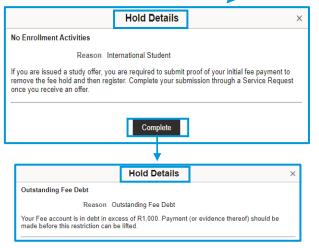
These "Holds" must be resolved first, before you can enter Step 12 to select your courses.

Check your Holds, resolve items if applicable, click Confirm and Next to continue.

WITH HOLDS

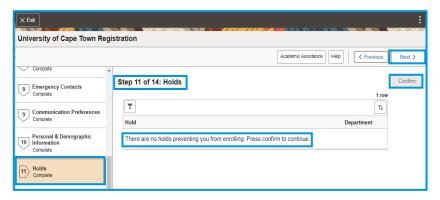


To resolve holds, click on the arrow (>) icon next to the appropriate field, read the instructions and follow the prompts. Once resolved, and holds have been lifted, click on **Confirm** and **Next** to continue.



WITHOUT HOLDS

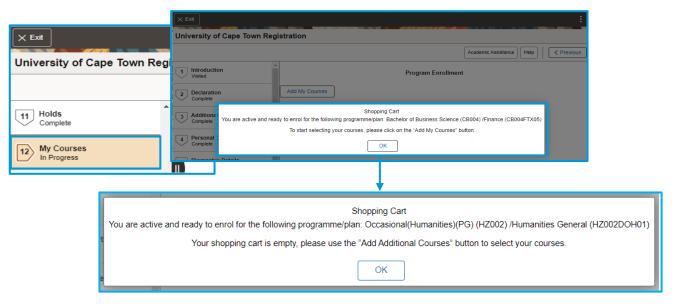
If no holds are present, click **Confirm** and **Next** to continue.





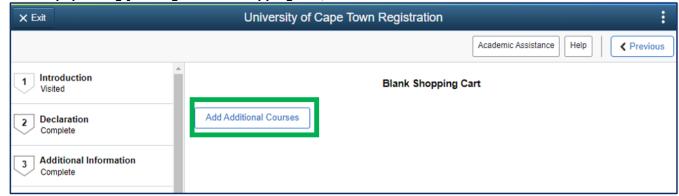
STEP 12: My Courses

Click on Step 12. A pop-up message appears to notify you of the programme/plan you are active on to register for, and which prompt to click on to start selecting your courses. Click OK.



If at this point you want to change your programme, you will need to follow the Change of Curriculum (ACA09) process. As soon as your Change of Curriculum request has been actioned, you can finalise your Registration Process by continuing with Step 12.

To start populating your registration shopping cart, click on the Add Additional Courses button.



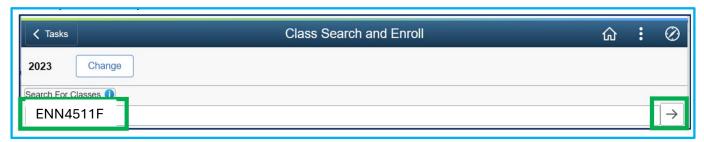
If you are a returning student, aside from picking the courses you need to register for in the particular year, also remember to add the courses you failed/dropped in the previous year. Be mindful of rules of progression and pre-/corequisite rules that might apply and make your selection accordingly

On the Select a **Value page**, click on the appropriate year to which you want to add courses.



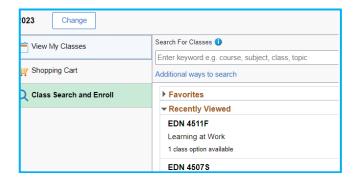


Search for the course you need to register for by typing the course code in the Search for Classes space and press Enter or use the Arrow to initiate the search.

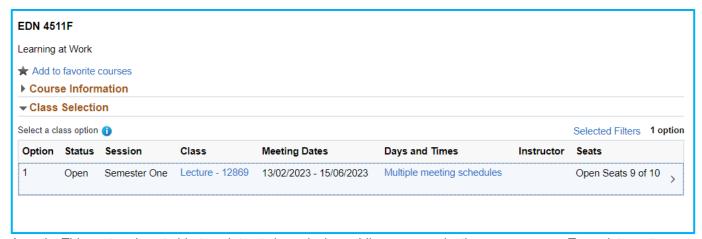


Note that the arrow you need to on to select a specific course is quite small. It will be to the right-hand side of the search field.

The Class Search Results page will appear with the available course options. Click on the course you need to register for or on the Arrow



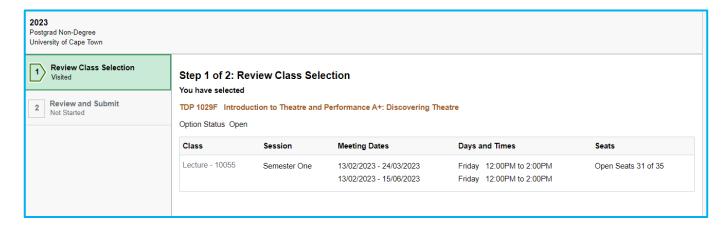
The Course Information page provide an overview of available Classes, Meeting Dates, Days and Times and number of Seats available for each option. Select the appropriate Option by clicking on the Arrow.



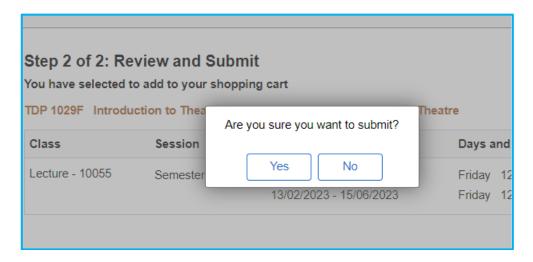
As a tip: This system is not able to point out class clashes while you are selecting your courses. To assist you to ensure you pick your classes to not clash with each other, just keep track on the side of what you are picking on which days/timeslots (calendar on your phone/ word document).



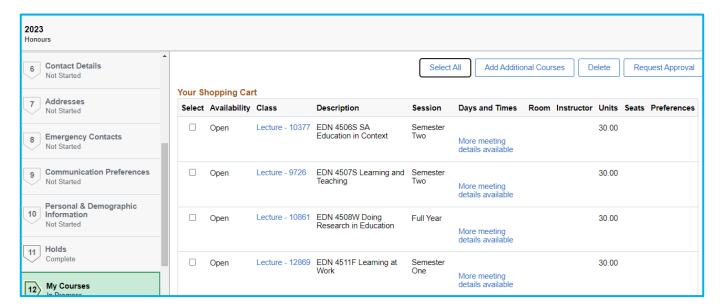
The Class Search and Enroll page will open. You need to Review Class Selection, and click Next to confirm your selection.



A Pop-up Message will appear to ask if you are sure you want to submit your selection. Click Yes to continue.



After clicking yes, you will be taken back to your registration shopping cart. By clicking on Add Additional Courses, repeat the add additional courses steps, to add all the courses you are required to register for.

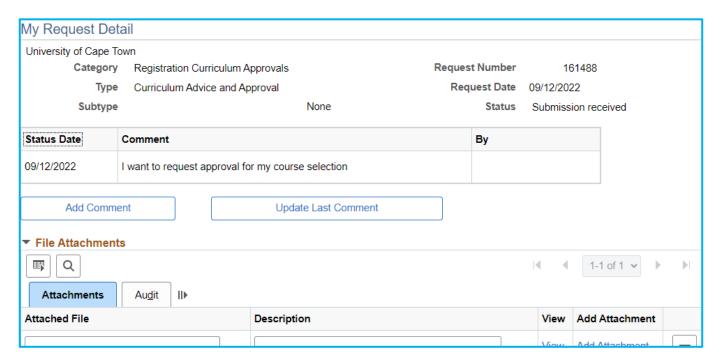




Once all your courses are loaded into your shopping cart and you are ready to submit your request to the faculty for approval, click on the **Select All** button and **Request Approval** button.

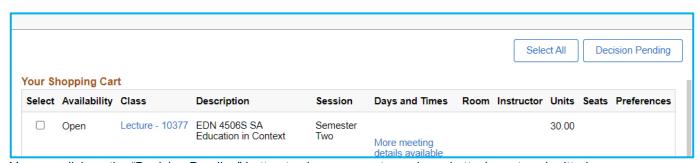


By clicking on request approval, the **Create Service Request** page appears. Leave an appropriate comment in the Comment box (if applicable) and click Submit to create the Service Request.



Once your registration service request has been submitted, the allocated faculty staff member will review your request and you will receive the outcome and further instructions via email. Note that you will not be able to make changes to your shopping cart once it has been submitted for review.

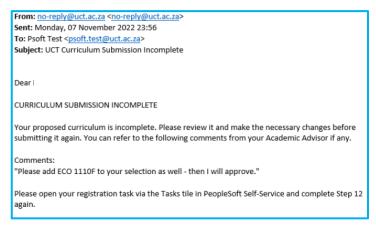
You will be directed back to the registration **Your Shopping Cart** page. The status of your request will reflect Decision Pending.



You can click on the "Decision Pending" button to view comments made and attachments submitted.



Once the faculty staff member evaluated your registration request, you will receive communication via email. Depending on the decision made, the email contains instructions on what you need to do next. Below, examples of these email for the various statuses:



Incomplete: In cases where the faculty staff member requires you to complete further actions (e.g., adding/deleting courses/fixing clashes), follow the instructions as per the faculty staff member's email/comments and action the request. Once done, resubmit the registration approval request by click on the "Action Required by Student" button, adding a comment and saving the request.

From: no-reply@uct.ac.za <no-reply@uct.ac.za>
Sent: Tuesday, 08 November 2022 00:12
To: Psoft Test <psoft.test@uct.ac.za>
Subject: UCT Curriculum Submission Declined

Dear

CURRICULUM SUBMISSION DECLINED

Your proposed curriculum has been declined. Please review it and make the necessary changes before submitting it again. You can refer to the following comments from your Academic Advisor if any.

Comments:
"I cannot approve this request - Please make an appointment with me to discuss."

Please open your registration task via the Tasks tile in PeopleSoft Self-Service and complete Step 12 again.

Decline Status: In cases where the faculty staff member requires you to re-start your registration request, follow the instructions as per the faculty staff member's email/comments and action the request. Once done, submit the updated registration approval request by click on the "Request Approval" button, adding a comment and submitting the request.

From: no-reply@uct.ac.za <no-reply@uct.ac.za >
Sent: Tuesday, 08 November 2022 12:19
To: Psoft Test <psyoft.test@uct.ac.za >
Subject: UCT Curriculum Submission Approved

Dear

CURRICULUM SUBMISSION APPROVED

Thank you for submitting your curriculum. It has been approved and you can continue to register.

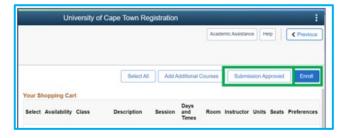
Please open your registration task via the Tasks tile in PeopleSoft Self-Service and click on the Enroll button available in Step 12. Note that any changes to your approved curriculum will require a new submission.

Once registered please also complete Steps 13 and 14.

Submission Approved: In cases where the faculty staff member approved your submission, complete Step 12 by clicking on the "Enroll" button, as well as Step 13 and Step 14 to finalise your registration. Instructions on how to complete Steps 12- 14 and accessing your Proof of Registration, follow on the next pages.

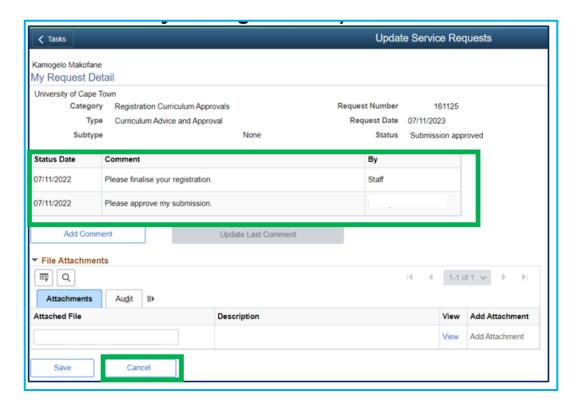
Once you receive final approval from the faculty, complete the following steps in your registration activity guide to finalise your registration.

The Your Shopping Cart page will open, and the Decision Pending button will now reflect Submission Approved.

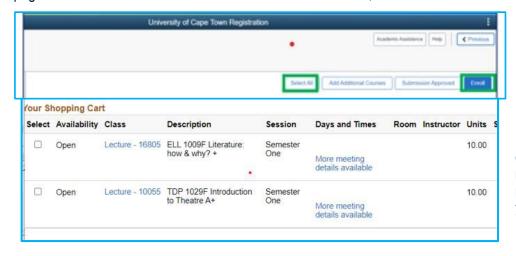


Aside from the email you receive to indicate the status of and comments on your request, by clicking on the "Submission Approved" button, you will be able to see the comments made by the staff member.



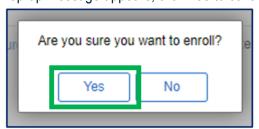


To finalise your registration, **tick** the boxes in the **Select** column next to each course on the **Your Shopping Cart** page OR click on the **Select All** button. Once all are selected, click on the **Enroll** button.



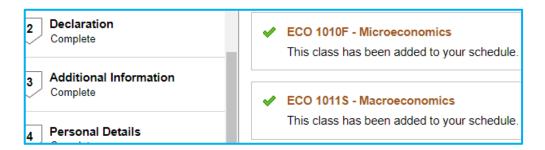
If you forget to select the courses you are approved to register for, a pop-up warning message will appear to remind you to do so.

Pop-up Message appears, click Yes to continue





Once you clicked Enroll, the list of courses you are registering for appears with either a positive ✓ or negative X indicator.



Indicator Meanings:

✓ Class successfully added to your schedule.

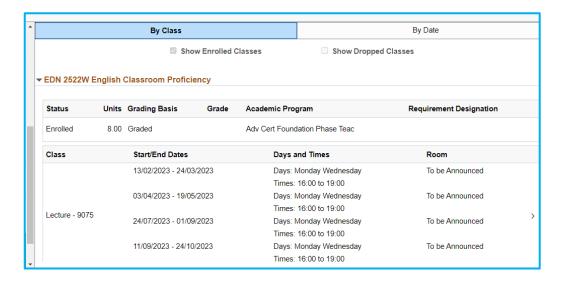
X Class not added to your schedule (with reason why not: e.g., class not open, capacity reached).

If for some reason, a course/courses could not be added to your schedule at this point, please contact the faculty office to assist in resolving this issue. Remember to still complete Steps 13 and Step 14 of your Registration Activity Guide, even if these issues appear unresolved. Once resolved, the courses will appear on your schedule and registration record.

Click Next to continue to Step 13.

STEP 13: View My Classes

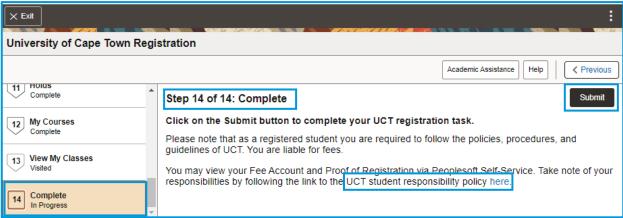
The View My Classes page opens. View details and click Next to continue.





STEP 14: Complete

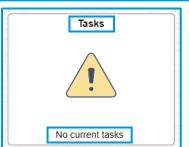
The **Complete** page **opens** (**final step** in the Registration Activity Guide). **Read** the **information** and click **Submit** to finalise your registration.



Upon clicking **submit**, you will automatically be re-directed to the "Student Home" page. The "Tasks" tile will now show "No current tasks". This marks the end of your registration.

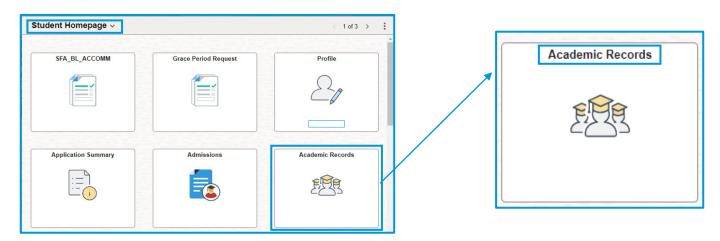
You are reminded again where you can view the UCT Student Responsibility Policy page.

END OF REGISTRATION PROCESS: If you have successfully completed all steps, you are now registered for classes and can generate a proof of registration.



Proof of Registration

Go to your **Student Home** page and **click** on the **Academic Records** tile.



Click on the Proof of Registration tab on the left-hand side navigation, Select term and click Email